

London South West Business Continuity Centre

ICM's London South West business continuity centre is located close to Junction 4a of the M3 and just 35 minutes from London Waterloo.

The centre is ideally placed to serve businesses based in the M25/M4 and M3 corridor down to the South Coast, as well as those within the boundaries of the City and inner London business districts.

The centre is available for occupation 24 x 7 x 365. ICM clients are able to relocate to the business continuity centre in the event of a loss of IT or access to their own premises. The facilities are also available for invocation testing and disaster plan rehearsals, along with the provision of locally based replacement IT for rapid dispatch to clients in the surrounding area.

Facilities

- Designed for dedicated and syndicated options
- Dual use design catering for large corporate organisations and SMEs
- 95,000 sq ft of air conditioned workplace
- 10,000 sq ft self contained datacentre/secure hosting complex
- 18 self contained recovery suites
- 1,484 fully equipped positions each with ACD telephony
- 1,484 high specification PCs with TFT screens
- 600 fully equipped dealer desk positions
- Self-contained water-cooled low energy air conditioning system built into all desk positions
- 8 meeting/managers rooms
- 2 conference rooms
- Teleconferencing facilities
- Dealing and back office suites
- Incident command/war room
- Secure reception area
- Large post room
- Auxiliary office equipment including faxes/photocopiers/printers
- Rest areas and Sky TV
- On-site parking for 500 staff

Communications

- ACD call telephone system
- Full call centre functionality
- Direct dial telephones (DDI)
- Voice Recording
- Full dealer facilities with Syntegra boards
- Multiple ISDN2/ISDN30 data connectivity
- ADSL/SDSL and email internet capabilities
- Resilient/multiple telecommunication providers
- CAT 5e structured cabling
- WAN connectivity over BRC network
- High speed Ethernet WAN connectivity
- ATM network capabilities
- Bloomberg market data feed capability
- Reuters 3000 market xtra & Reuters 3000
- Wireless Hot Spot internet connectivity across the site

Recovery Centre

Block B and C
Southwood East, Apollo Rise
Farnborough, Hampshire GU14 0JW

T 0844 863 1006 F 0844 863 1007



Safety and Security

- Full intruder and fire alarm system to building
- Multiple UPS and standby generators
- Access control system
- 24 hour manned site security
- Site security with internal/external CCTV

Testing Facilities

- Contingency planning test/rehearsal rooms
- Incident command/war room facilities
- On-site technical testing

Other Features

- Options for dedicated facilities
- Multiple substations
- Environmentally responsible air conditioning
- Local amenities, including shops, hotels, restaurants etc



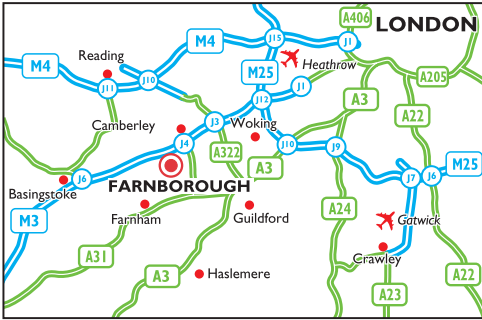
London South West

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From M3 (London bound)

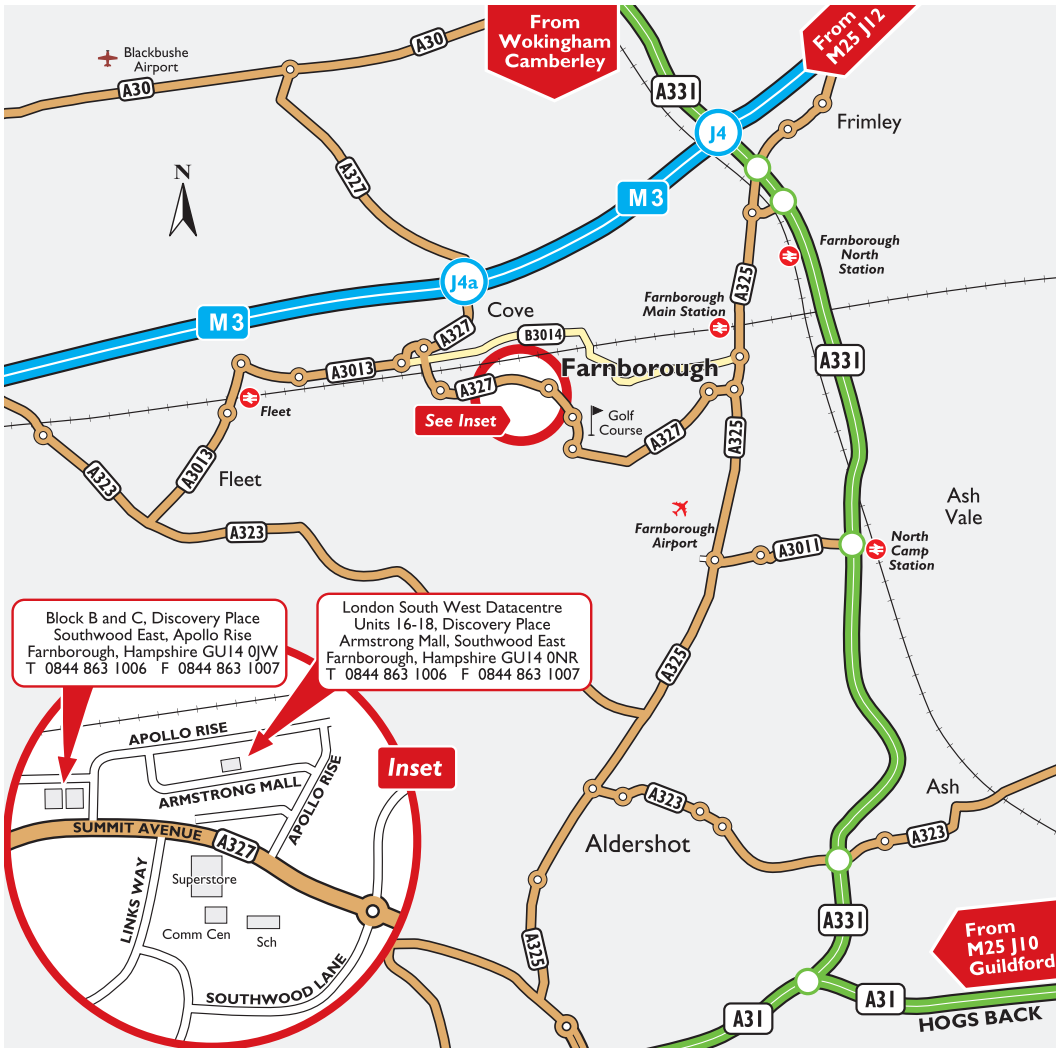
- Leave the M3 at junction 4a, (signposted Farnborough (W) A327 and Fleet (A3013)).
- At the roundabout at the end of the slip road take the first exit onto the A327. Continue over the motorway and ahead at the next roundabout.
- At the next roundabout take the first exit and at the next roundabout turn left.
- Continue ahead at the next roundabout.
- Take the third turning left into Apollo Rise.
- Take the first left then immediately right into the customer car park.

From M3 (Southampton bound)

- Leave the M3 at junction 4a, (signposted Farnborough (W) A327 and Fleet (A3013)).
- At the roundabout at the end of the slip road take the second exit onto the A327.
- At the next roundabout take the first exit and at the next roundabout turn left.
- Continue ahead at the next roundabout.
- Take the third turning left into Apollo Rise.
- Take the first left then immediately right into the customer car park.

By Train

- Farnborough Main is the nearest mainline railway station.
- We are a short taxi ride from the station.
- For further information on train times and fares, please telephone the National Rail Enquiries line on 08457 48 49 50.



Block B and C, Discovery Place
Southwood East, Apollo Rise
Farnborough, Hampshire GU14 0JW
T 0844 863 1006 F 0844 863 1007

London South West Datacentre
Units 16-18, Discovery Place
Armstrong Mall, Southwood East
Farnborough, Hampshire GU14 0NR
T 0844 863 1006 F 0844 863 1007

Inset

More Information

If you would be interested in learning more about ICM and how we could support your business, please contact us.

- Call 0844 863 3000
- enquiries@icm.co.uk
- icm.co.uk

